

**THE NEW EDUCATION COMMONS
AT THE ONTARIO INSTITUTE OF STUDIES IN EDUCATION**

EVERYDAY COMPUTING NEEDS	SOLUTION DEVELOPMENT & RESEARCH SUPPORT	ONLINE/DIGITAL TEACHING & RESEARCH COLLABORATION	INFRASTRUCTURE
<p>Here you will find support for your hardware, software and peripherals, Internet & E-mail Wireless/Login (UTORid)/Email, computer labs etc. <i>(More details at our open house and upcoming website)</i></p>	<p>Here you will find solution design services, Web and mobile application development, project management, consulting and support services for research, teaching, learning and administrative initiatives. <i>(More details at our open house and upcoming website)</i></p>	<p>Here are your instructional design and technology services and infrastructure. This includes online courses, MOOCs, module development and support. Online and on-premise, we help you create great user experiences. We support collaboration and research dissemination, technology-enhanced research spaces and more. <i>(More details at our open house and upcoming website)</i></p>	<p>Here's what keeps everything running smoothly. This includes Homespace, research project storage virtual servers, network, security, print infrastructure and more. <i>(More details at our open house and upcoming website)</i></p>
<p>Laize Bacal, 8-1802, starts Nov 9 Alfredo Chow, 8-1802, alfredo.chow@utoronto.ca Service Desk Support Analyst Provides end user support services, training, collaboration technology support and more</p>	<p>TBD Application Support Analyst Supports existing applications (e.g. Website CMS, SUPO, TA/TEPA systems) and acts as lead analyst on new development projects</p>	<p>Neil Tinker, 8-1781, neil.tinker@utoronto.ca Information & Communications Technology (ICT) Analyst Supports distance and blended learning courses, technology-enhanced research spaces, large-scale events, video-conferencing, webcasts/webinars, video-coding and analysis tools</p>	<p>TBD Network and Systems Analyst</p>
<p>Phil Leung, 8-1704, phil.leung@utoronto.ca Hitesh Prabhakar, TBD, starts Dec 7 Vince To, 8-1748, vince.to@utoronto.ca Endpoint Analyst Determines and resolves complex IT service issues, manages, deploys and supports hardware and software via centralized IT system management tools</p>	<p>Paul Steacy, 8-1772, paul.steacy@utoronto.ca Instructional Technology Analyst Client facing web developer supporting research, e-learning and OISE web applications and projects</p>	<p>Robert Huang, 8-6601, rob.huang@utoronto.ca Interactive Web/Mobile Developer Develops interactive media, video, simulations, games components to OISE including conceptualizing websites. Provides consulting services for e-learning and research initiatives</p>	<p>TBD Senior Endpoint Infrastructure Architect Designs, develops, delivers and maintains infrastructure for an outstanding user computing experience in research, teaching and administration</p>
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<p>TBD Business Support Officer Asset lifecycle management, procurement and financial processing among other operational support</p>	<p>Robert Huang, 8-6601, rob.huang@utoronto.ca Interactive Web/Mobile Developer Designs/develops interactive media, video, simulations and games as well as conceptualizes websites, and provides consulting services for e-learning and research initiatives</p>	<p>Michael Morrow, 8-1746, mike.morrow@utoronto.ca Senior Instructional Technology Analyst Provides instructional design and technology consulting services. Supervisor of digital/online learning team</p>	<p>Rouben Tchakhmakhtchian, 8-1697, rouben.tchakhmakhtchian@utoronto.ca Manager, Systems and Client Services</p>
<p>Dominic Goveas, 8-1715, d.goveas@utoronto.ca Business Officer Oversees EC's business and financial resources, payroll and operations</p>	<p>Hyun Wok Jo, 8-1711, hyun.jo@utoronto.ca Senior Web Developer Senior web developer supporting research, e-learning and OISE web projects</p>	<p>TBD, 8-1709 Senior Web/Mobile Developer Project lead and solution designer/developer to supporting research, e-learning and process improvement activities</p>	<p>Kurt Binnie, 416-946-4059, kurt.binnie@utoronto.ca Director, IT Education Commons</p>

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<p>Rouben Tchakhmakhtchian, 8-1697, rouben.tchakhmakhtchian@utoronto.ca Manager, Systems and Client Services</p>	<p>Joseph Cataudella, 8-1692, joseph.cataudella@utoronto.ca Senior Application Developer Senior developer of research, business process improvement and other OISE web projects</p>	<p>Carl Chan, 8-5988, carl.chan@utoronto.ca Senior Systems and Network Analyst Ensures websites, MOOC platforms, and content are secure and running optimally</p>	
<p>Kurt Binnie, 416-946-4059, kurt.binnie@utoronto.ca Director, Information Technology, Education Commons</p>	<p>TBD, 8-1709 Senior Web/Mobile Developer Project lead and solution designer/developer to supporting research, e-learning and process improvement activities</p>	<p>Dominic Goveas, 8-1715, d.goveas@utoronto.ca Business Officer Oversees EC's business and financial resources, payroll and operations</p>	
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