### THE NEW EDUCATION COMMONS
### AT THE ONTARIO INSTITUTE OF STUDIES IN EDUCATION

**AS OF: 2015 NOVEMBER 2**

<table>
<thead>
<tr>
<th>EVERYDAY COMPUTING NEEDS</th>
<th>SOLUTION DEVELOPMENT &amp; RESEARCH SUPPORT</th>
<th>ONLINE/DIGITAL TEACHING &amp; RESEARCH COLLABORATION</th>
<th>INFRASTRUCTURE</th>
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<td>Here you will find support for your hardware, software and peripherals, Internet &amp; E-mail Wireless/Login (UTORid)/Email, computer labs etc.</td>
<td>Here you will find solution design services, Web and mobile application development, project management, consulting and support services for research, teaching, learning and administrative initiatives.</td>
<td>Here are your instructional design and technology services and infrastructure. This includes online courses, MOOCs, module development and support. Online and on-premise, we help you create great user experiences. We support collaboration and research dissemination, technology-enhanced research spaces and more.</td>
<td>Here's what keeps everything running smoothly. This includes Homespace, research project storage virtual servers, network, security, print infrastructure and more.</td>
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<td>(More details at our open house and upcoming website)</td>
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**Laize Bacal**, 8-1802, starts Nov 9

**Alfredo Chow**, 8-1802, alfredo.chow@utoronto.ca

**Service Desk Support Analyst**

Provides end user support services, training, collaboration technology support and more

**TBD**

**Application Support Analyst**

Supports existing applications (e.g. Website CMS, SUPO, TA/TEPA systems) and acts as lead analyst on new development projects

**Neil Tinker**, 8-1781, neil.tinker@utoronto.ca

**Information & Communications Technology (ICT) Analyst**

Supports distance and blended learning courses, technology-enhanced research spaces, large-scale events, video-conferencing, webcasts/webinars, video-coding and analysis tools

**TBD**

**Network and Systems Analyst**

**Phil Leung**, 8-1704, phil.leung@utoronto.ca

**Hitesh Prabhakar**, TBD, starts Dec 7

**Vince To**, 8-1748, vince.to@utoronto.ca

**Endpoint Analyst**

Determines and resolves complex IT service issues, manages, deploys and supports hardware and software via centralized IT system management tools

**Paul Steacy**, 8-1772, paul.steacy@utoronto.ca

**Instructional Technology Analyst**

Client facing web developer supporting research, e-learning and OISE web applications and projects

**Robert Huang**, 8-6601, rob.huang@utoronto.ca

**Interactive Web/Mobile Developer**

Develops interactive media, video, simulations, games components to OISE including conceptualizing websites. Provides consulting services for e-learning and research initiatives

**TBD**

**Senior Endpoint Infrastructure Architect**

Designs, develops, delivers and maintains infrastructure for an outstanding user computing experience in research, teaching and administration

**Neil Tinker**, 8-1781, neil.tinker@utoronto.ca

**Information & Communications Technology (ICT) Analyst**

Supports distance and blended learning courses, technology-enhanced research spaces, large-scale events, video-conferencing, webcasts/webinars, video-coding and analysis tools

**Derek Hunt**, 8-1731, derek.hunt@utoronto.ca

**Instructional Technology Analyst**

Provides instructional technology support services including training and translating materials for effective use online. Expert in Coursera, EdX and Blackboard among others

**Carl Chan**, 8-5988, carl.chan@utoronto.ca

**Senior Systems and Network Analyst**

Senior systems specialist who ensures infrastructure is well designed, secure and optimized for current and anticipated workloads

**Robert Huang**, 8-6601, rob.huang@utoronto.ca

**Interactive Web/Mobile Developer**

Designs/develops interactive media, video, simulations and games as well as conceptualizes websites, and provides consulting services for e-learning and research initiatives

**Michael Morrow**, 8-1746, mike.morrow@utoronto.ca

**Senior Instructional Technology Analyst**

Provides instructional design and technology consulting services. Supervisor of digital/online learning team

**Rouben Tchakhmakhtchian**, 8-1697, rouben.tchakhmakhtchian@utoronto.ca

**Manager, Systems and Client Services**

**Dominic Goveas**, 8-1715, d.goveas@utoronto.ca

**Business Officer**

Oversees EC's business and financial resources, payroll and operations

**Hyun Wok Jo**, 8-1711, hyun.jo@utoronto.ca

**Senior Web Developer**

Senior web developer supporting research, e-learning and OISE web projects

**TBD**, 8-1709

**Senior Web/Mobile Developer**

Project lead and solution designer/developer to supporting research, e-learning and process improvement activities

**Kurt Binnie**, 416-946-4059, kurt.binnie@utoronto.ca

**Director, IT Education Commons**
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(More details at our open house and upcoming website)

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